

Local & shorthaul delivery



*Please contact your local Courier Franchisee for pricing

	Chargeable weight
Zone 1 AM pick-up > PM delivery*, PM pick-up > AM delivery*	0-25kg (.125m³)
Local Satchels Available in local zone*, Maximum weight 5kg.	Size A3
Zone 2 Next working day service*	Chargeable weight 0-25kg (.125m³)
Zone 3 Next working day service*	Outer shorthaul delivery 0-2kg (.010m³) 2.01-15kg (.075m³) 15.01-25kg (.125m³)

National delivery



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	Chargeable weight
Zone 4 Next working day service*	0-2kg (.010m³) 2.01-15kg (.025m³) 15.01-20kg (.10m³) 20.01-25kg (.125m³)
Zone 5 2 working days service*	0-2kg (.010m³) 2.01-5kg (.025m³) 5.01-15kg (.05m³) 15.01-20kg (.10m³) 20.01-25kg (.125m³)

Sending overseas?

Contact us for more information on our International service
e. international@fastway.co.nz

National satchel		Maximum weight 5kg
Product		Min satchel purchase
DL satchel size: 126x240mm		20
A5 satchel size: 190x260mm		20
A4 satchel size: 250x325mm		20
A3 satchel size: 325x440mm		20
A2 satchel size: 450x610mm		20

Additional services

Saturday

Add one label per 25kg (.125m³) to all parcels and satchels requiring Saturday delivery¹. This service is only available in selected major metropolitan destinations. This label is additional to the standard base label.

Out of area

An additional out of area surcharge will apply for any satchel or parcel up to maximum 25kg (maximum length of 1.5m).

South Island Airfreight

Overnight service between the islands. Special terms and conditions apply. Visit fastway.co.nz for details. Per 5kg (.025m³). Not available in all areas.

For pickups, contact your local Courier Franchisee directly.

Otago Couriers Ltd T/A Fastway Couriers Otago
12 Ward Street Dunedin, PO Box 158 Dunedin 9054 p: 03 477 4040 e: otago@fastway.org

Your guide to parcel labelling

Need to track your delivery?

Our couriers carry the latest handheld technology, so it's easy to keep track of your deliveries online with our parcel tracking system.

Step 1: Visit www.fastway.co.nz

Step 2: Enter your parcel [label number](#)

Step 3: Click [Track](#) and see exactly where it is, including a scanned signature on receipt.

If your customer isn't home, a card is left and re-delivery[#] arranged at no extra charge. If you prefer, you can give authorisation to deliver without a signature for specified parcels, or all your deliveries.

How much does your parcel weigh?

You'll need to know your parcel's actual weight and its cubic weight, as the delivery rate is calculated on whichever is the greater.

The cubic conversion rate is 200kg per cubic metre, so cubic weight = HxWxLx200.

1.



Example: if a parcel is:

Height: 80cm > 0.8m

Width: 50cm > 0.5m

Length: 15cm > 0.15m

Convert measurements to metres.

2. Multiply the height x width x length x cubic conversion (200) to get cubic weight.

(H) 0.8m x (W) 0.5m x (L) 0.15m x 200 = 12kg

3. So, if the actual weight of this parcel was 5 kilograms and the cubic weight was 12 kilograms, **the greater weight** of 12 kilograms is used to calculate the price.

Is everything covered?

Fastway services within New Zealand carry Limited Liability cover up to the value of \$2,000* per parcel at no extra cost to you. If you need to follow up a delivery, send us an electronic enquiry through the parcel tracking website.

Important information

- Prices are subject to change without notice. Visit fastway.co.nz for current pricing
- Base rate only. Does not include any additional fuel or additional surcharges if applicable. See fastway.co.nz to see if there is a VFR and/or RUC surcharge applied to the current month
- Freight is subject to cubic conversion at 200kg per cubic metre
- Maximum 25kg per parcel
- Maximum length of parcel is 2.4m
- Signature proof of delivery available online at fastway.co.nz
- Labels are not transferable or refundable
- Fastway only carry selected Dangerous Goods. Cartage is within islands only and additional surcharges may apply. For full conditions regarding Dangerous Goods, see our Conditions of Carriage at fastway.co.nz or contact your local branch.
- Saturday delivery – we offer Saturday deliveries to selected major metropolitan areas. Ask your Courier Franchisee for more information. There is an additional surcharge for this service.
- Out of area delivery – our standard delivery service is to metropolitan areas only. For deliveries into 'Out of areas,' allow up to an additional 48 hours. An additional surcharge will apply.

[#] Freight is subject to our Conditions of Carriage. You'll find these on our website: www.fastway.co.nz/terms-and-conditions/conditions-of-carriage/

* Conditions apply – see fastway.co.nz for details.

Maps not to scale. * Minimum purchase and usage requirements apply. Visit fastway.co.nz for details.

[#] Estimated transit times in working days.

[^] Some outer and residential areas not serviced same day, please check prior to despatch.